



July 22, 2020

Dear Valued Member,

Since its inception in 1979, Careington International Corporation has been a leader in the discount health and wellness industry, forging an unbridled path of excellence and commitment to you and your members by offering industry-leading products and services that enhance our members' lives.

Today is no different. In our constant pursuit of providing you with highly valued and utilized products that offer both savings and convenience, we are sending you this letter to inform you that due to low utilization, effective XXXX, your Pet Assure pet savings will no longer offer the 10% to 30% discount on pet services and supplies such as boarding, doggy day care, treats, cages, grooming, pet sitting, etc.

While your Pet Assure offering will look different, you can rest assured your other product offerings won't be impacted and your access to these products won't be diminished. You'll still save 25% on all in-house services such as office visits, surgery, vaccinations, X-rays, dental care and so much more at over 2,600 veterinarians.

We deeply apologize for any inconvenience this has caused, and we thank you for being a valued Careington client; we look forward to continuing to serve you in the future.

Sincerely,

The Careington Product Development Team

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